

Dear Frisco Center for Internal Medicine Patients,

In light of the recent increase in COVID-19 cases within our community, we want to update you on our COVID-19 office policies and the steps we are taking to keep our patients and team healthy.

Our office is currently open, and scheduling appointments for all office visits. That said, we are closely monitoring the spread of COVID-19 and the Delta and Lambda variants. We require anyone working, visiting, or receiving care at our office to wear a face mask.

The office procedures below were put together by our entire team with the objective of keeping you, fellow patients, and our team members safe and healthy. The updated procedures include the following:

APPOINTMENTS:

- Our office is open for in-person routine appointments.
- Respiratory sick visits will be seen via Telemedicine.

VISITS:

- To limit possible exposure to our staff, patients are allowed to bring one visitor to appointments.
- Please put on a mask before entering the building.
- Our staff will continue to ask screening questions and take temperature checks. If your temperature is over 100 degrees F, you will be asked to leave and not return for the specified quarantine requirement.
- Maintain the 6-foot social distancing guideline until you are seated in the exam room.

SOCIAL:

- We LOVE our patients and thoroughly enjoy getting to know you. Though we love to chat, please understand that conversations will be reduced to allow for social distancing, running on time, disinfection of treatment rooms after appointments, etc.

TEAM:

- All employees will be asked the same screening questions and have their temperature taken upon arrival to work, including Dr. Shah and Dr. Weaver, just like our patients. Any employee with a 100F or above will be sent home.

We are so grateful for our patients which is why we are taking your safety VERY seriously. We ask for continued patience and understanding during this unprecedented time.

If you have any questions, please call our office at (214) 297-0297.

Sincerely,

Dr. Neela Shah and Dr. Maria-Raquel Weaver